

Attention Customers Impacted by US Government Shutdown

First US Bank is aware some of our customers may be affected by the US Government shutdown. We understand there may be associated financial stresses for many. Everyone's situation is unique and the bank wants to explore options with affected customers.

Based on individual circumstances, those options may include:

- Extensions for loan payments, not applying late fees/further reversing any associated late fees, and not reporting any delinquency to credit reporting agencies
- Refunds of service charge fees on deposit accounts if your account has a minimum balance requirement
- Favorable short-term loans to further provide assistance during this time

If you are experiencing a financial hardship as of a result of the US Government Shutdown, we encourage you to contact your local banking center or call **1-855-736-3008**.



For additional guidance, visit the US Office of Personnel Management's Guide for Shutdown Furloughs at:

<https://www.opm.gov/policy-data-oversight/pay-leave/furlough-guidance/guidance-for-shutdown-furloughs.pdf>